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**Duke, Daphne**

**From:** joe.topel@orange-ftgroup.com  
**Sent:** Thursday, October 28, 2010 8:41 AM  
**To:** CLECreport  
**Subject:** France Telecom Corporate Solutions L.L.C. - Q3 2010 Quarterly Service Quality Report  
**Attachments:** FTCS - sqqr - Q32010.pdf

Hello,

Please find attached the quarterly service quality report for France Telecom Corporate Solutions L.L.C.

Please contact me with any questions or concerns.

Kind regards,

Joe Topel  
Regulatory Manager  
France Telecom Corporate Solutions L.L.C.  
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Oak Hill, VA 20171-3212  
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**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME France Telecom Corporate Solutions L.L.C.

QUARTER / YEAR Q3 / 2010

	MONTH:	<u>July</u>	<u>August</u>	<u>September</u>
Number of Customer Access Lines		<u>3</u>	<u>3</u>	<u>3</u>
New Service Applications Held over 30 Days		<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Customer Out of Service Clearing Times (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
New Installs and Re-Installs Completed w/in 5 Days (%)		<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)		<u>100%</u>	<u>100%</u>	<u>100%</u>
Number of Lifeline Customers		<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: FTCS is a non-facilities based reseller with two  
(2) customers in SC. All service functions are performed by the underlying  
carriers.

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